

Administrative Office of the Trial Court
Case Flow Metrics Report

Calendar Year 2008 - Quarter 2

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August 15, 2008

CASE FLOW METRIC 1.

Clearance Rate by Court Department
Case Activity April 1, 2008 to June 30, 2008

Court Department	New Cases	Disposed Cases	Clearance Rate	Clearance Rate Goal	Progress Towards Goal
Boston Municipal Court					
Civil	16,843	16,960	101%	105%	
Criminal	9,820	9,901	101%	105%	
Sub-Total	26,663	26,861	101%	105%	
District Court					
Civil	30,796	30,070	98%	105%	
Criminal	59,876	56,657	95%	105%	
Sub-Total	90,672	86,727	96%	105%	
Housing	11,140	10,894	98%	105%	
Juvenile					
Civil	4,331	5,184	120%	105%	Goal Achieved
Criminal	8,458	6,897	82%	105%	
Sub-Total	12,789	12,081	94%	105%	
Land	4,839	6,003	124%	105%	Goal Achieved
Probate and Family	13,803	13,941	101%	105%	
Superior					
Civil	6,111	6,640	109%	105%	Goal Achieved
Criminal	1,400	1,526	109%	105%	Goal Achieved
Sub-Total	7,511	8,166	109%	105%	Goal Achieved
Total	167,417	164,673	98%	105%	

Note: The quarterly and annual goal for case flow metric 1 is 105%.

For the District Court the number of cases in case flow metric 1 exceeds the number of cases in case flow metric 2 because case flow metric 1 includes all 62 District Courts. case flow metric 2 does not include JMS courts (Brockton, Barnstable) or Criminal Bascot courts (Woburn, Springfield, and Worcester).

For the Land Court, the number of cases in case flow metric 1 exceeds the number of cases in case flow metric 2 because: (1) case flow metric 1, unlike case flow metric 2, includes both time standards and non-time standards cases. A large number of Land Court cases, including Mortgage Foreclosure cases and "S-Cases", relating to registered land, are not subject to time standards. The vast majority of these cases are disposed of in less than six months time; and, (2) case flow metric 1, unlike case flow metric 2, includes all cases disposed of during the quarter, including pre-MassCourts cases that had been completed prior to the quarter, but remained open and undisposed on the docket. The clearance rate dropped this quarter in large part due to the tremendous increase in the filings of Servicemember cases coupled with an attrition in personnel.

For the Probate and Family Court, this report does not represent all cases filed and disposed during the period. Due to limitations of the docket management program (BASCOT) reliable case disposition information is not available for all case types. The case types included are: Paternity, Divorce, Guardianship of Minor, Probate Estates and Administration, and Equity. The clearance rate report (case flow metric 1) and the time to disposition report (case flow metric 2) do not use the same data so there are differences in the number of disposed cases.

For the Superior Court the number of cases in case flow metric 1 exceeds the number of cases in case flow metric 2 because case flow metric 2 does not include cases disposed without a track assignment.

CASE FLOW METRIC 1.

**Clearance Rate by Court Department
Calendar Year 2008 - Year to Date Summary**

Court Department	Clearance Rate for Calendar Year 2008			Clearance Rate Goal	Progress Towards Goal
	Quarter 1	Quarter 2	2008 Cumulative		
Boston Municipal Court					
Civil	103%	101%	102%	105%	
Criminal	101%	101%	101%	105%	Improved
Sub-Total	102%	101%	101%	105%	
District Court					
Civil	100%	98%	99%	105%	
Criminal	104%	95%	99%	105%	
Sub-Total	103%	96%	99%	105%	
Housing	90%	98%	94%	105%	Improved
Juvenile					
Civil	78%	120%	98%	105%	Improved
Criminal	90%	82%	85%	105%	
Sub-Total	85%	94%	90%	105%	Improved
Land	61%	124%	82%	105%	Improved
Probate and Family	104%	101%	102%	105%	
Superior					
Civil	105%	109%	107%	105%	Goal Achieved
Criminal	110%	109%	110%	105%	Goal Achieved
Sub-Total	106%	109%	107%	105%	Goal Achieved
Total	98%	98%	98.0%	105%	Improved

Notes:

For case flow metric 1, "Improved" is any increase in clearance rates from 2008 quarter 1 to 2008 quarter 2.

CASE FLOW METRIC 2.

**Time to Disposition by Court Department
Cases Disposed April 1, 2008 to June 30, 2008**

Court Department	% Within Time Standards Baseline	Calendar Year 2008 Quarter 2				Time to Disposition Goal	Progress Towards Goal
		Disposed within Time Standard	Disposed After Time Standard	Total	% Within Time Standard		
Boston Municipal Court							
Civil	91.4%	15,992	968	16,960	94.3%	95.0%	Improved
Criminal	89.3%	9,306	595	9,901	94.0%	95.0%	Improved
Sub-Total	90.4%	25,298	1,563	26,861	94.2%	95.0%	Improved
District Court							
Civil	98.8%	29,826	944	30,770	96.9%	95.0%	Goal Achieved
Criminal	92.5%	63,505	5,055	68,560	92.6%	95.0%	Improved
Sub-Total	94.6%	93,331	5,999	99,330	94.0%	95.0%	
Housing	65.4%	9,219	1,675	10,894	84.6%	75.4%	Goal Achieved
Juvenile							
Civil	78.3%	4,197	987	5,184	81.0%	88.3%	Improved
Criminal	77.9%	5,240	1,657	6,897	76.0%	87.9%	
Sub-Total	78.1%	9,437	2,644	12,081	78.1%	88.1%	Improved
Land	48.4%	351	257	608	57.7%	58.4%	Improved
Probate and Family	76.7%	7,580	2,056	9,636	78.7%	86.7%	Improved
Superior							
Civil	57.1%	4,363	2,204	6,567	66.4%	67.1%	Improved
Criminal	33.1%	502	952	1,454	34.5%	43.1%	Improved
Sub-Total	52.7%	4,865	3,156	8,021	60.7%	62.7%	Improved
Total	85.8%	150,081	17,350	167,431	89.6%	95.0%	Improved

Note: The baseline was established from the 4th quarter of calendar year 2007. The quarterly and annual goal for case flow metric 2 is a 10% increase, to a maximum of 95%. "Improved" denotes any increase in the first quarter from the baseline measurement.

For the Probate and Family Court, this report does not represent all cases disposed during the period. Due to limitations of the docket management program (BASCOT) reliable case disposition information is not available for all case types. For some types of cases the totals do not include cases dismissed during the reporting period. The case types included are: Paternity, Divorce, Guardianship of Minor, Probate Estates and Administration, and Equity.

CASE FLOW METRIC 2.

**Time to Disposition by Court Department
2008 Year to Date Summary**

Court Department	% Within Time Standards Baseline	% Within Time Standards Calendar Year 2008			Time to Disposition Goal	Progress Towards Goal
		Quarter 1	Quarter 2	Cumulative		
Boston Municipal Court						
Civil	91.4%	96.1%	94.3%	95.2%	95.0%	Goal Achieved
Criminal	89.3%	92.8%	94.0%	93.4%	95.0%	Improved
Sub-Total	90.4%	94.9%	94.2%	94.6%	95.0%	Improved
District Court						
Civil	98.8%	96.9%	96.9%	96.9%	95.0%	Goal Achieved
Criminal	92.5%	92.8%	92.6%	92.7%	95.0%	Improved
Sub-Total	94.6%	94.3%	94.0%	94.1%	95.0%	
Housing	65.4%	90.2%	84.6%	87.2%	75.4%	Goal Achieved
Juvenile						
Civil	78.3%	81.6%	81.0%	81.2%	88.3%	Improved
Criminal	77.9%	75.9%	76.0%	75.9%	87.9%	
Sub-Total	78.1%	77.9%	78.1%	78.0%	88.1%	
Land	48.4%	57.4%	57.7%	57.6%	58.4%	Improved
Probate and Family	76.7%	79.0%	78.7%	78.8%	86.7%	Improved
Superior						
Civil	57.1%	60.9%	66.4%	63.6%	67.1%	Improved
Criminal	33.1%	28.1%	34.5%	31.3%	43.1%	
Sub-Total	52.7%	55.1%	60.7%	57.8%	62.7%	Improved
Total	85.8%	89.4%	89.6%	89.5%	95.0%	Improved

Notes:

The baseline was established from the 4th quarter of calendar year 2007. The quarterly and annual goal for case flow metric 2 is a 10% increase, to a maximum of 95%. "Improved" denotes any increase in the first quarter from the baseline measurement.

CASE FLOW METRIC 3.

**Number of Pending Cases Beyond the Time Standards
Cases Pending as of June 30, 2008**

Court Department	Number of Pending Cases Beyond Time Standards Baseline	Calendar Year 2008 Quarter 2		Number of Pending Cases Beyond Time Standards Goal	Progress Towards Goal
		Number of Pending Cases Beyond Time Standards	Total Number of Pending Cases		
Boston Municipal Court					
Civil	168	755	6,526	140	
Criminal	682	748	11,410	569	
Sub-Total	850	1,503	17,936	710	
District Court					
Civil	132	434	32,561	110	
Criminal	3,459	3,545	55,544	2,888	
Sub-Total	3,591	3,979	88,105	2,998	
Housing	8,966	5,270	10,045	7,487	Goal Achieved
Juvenile					
Civil	3,187	2,980	10,949	2,661	Improved
Criminal	6,720	6,636	15,600	5,611	Improved
Sub-Total	9,907	9,616	26,549	8,272	Improved
Land	11,956	11,476	13,684	9,983	Improved
Probate and Family	25,586	27,429	52,065	21,364	
Superior					
Civil	10,205	8,448	29,943	8,521	Goal Achieved
Criminal	2,519	2,473	5,383	2,103	Improved
Sub-Total	12,724	10,921	35,326	10,625	Improved
Total	73,580	70,194	243,710	61,439	Improved

Note: The baseline for case flow metric 3 was established from the end of calendar year 2007. The annual goal for case flow metric 3 is a 33% reduction in the number of pending cases. The goal for the second quarter is a 16.5% reduction in the number of pending cases. "Improved" denotes any increase in the cumulative percentage from the baseline measurement.

CASE FLOW METRIC 3.

**Number of Pending Cases Beyond the Time Standards
2008 Year to Date Summary**

Court Department	Baseline to Quarter 1		Baseline to Quarter 2		Progress Towards Goal
	Goal	Actual Change	Goal	Actual Change	
Boston Municipal Court					
Civil	-8.0%	16.1%	-16.5%	349.4%	
Criminal	-8.0%	3.4%	-16.5%	9.7%	
Sub-Total	-8.0%	5.9%	-16.5%	76.8%	
District Court					
Civil	-8.0%	237.9%	-16.5%	228.8%	
Criminal	-8.0%	-1.2%	-16.5%	2.5%	
Sub-Total	-8.0%	7.6%	-16.5%	10.8%	
Housing	-8.0%	-38.1%	-16.5%	-41.2%	Goal Achieved
Juvenile					
Civil	-8.0%	-4.2%	-16.5%	-6.5%	Improved
Criminal	-8.0%	-0.3%	-16.5%	-1.3%	Improved
Sub-Total	-8.0%	-1.5%	-16.5%	-2.9%	Improved
Land	-8.0%	-3.8%	-16.5%	-4.0%	Improved
Probate and Family	-8.0%	4.4%	-16.5%	7.2%	
Superior					
Civil	-8.0%	-4.3%	-16.5%	-17.2%	Goal Achieved
Criminal	-8.0%	0.0%	-16.5%	-1.8%	Improved
Sub-Total	-8.0%	-3.4%	-16.5%	-14.2%	Improved
Total	-8.0%	-4.1%	-16.5%	-4.6%	Improved

Notes:

The baseline for case flow metric 3 was established from the end of calendar year 2007. The annual goal for case flow metric 3 is a 33% reduction in the number of pending cases. The goal for the second quarter is a 16.5% reduction in the number of pending cases. "Improved" denotes any increase in the cumulative percentage from the baseline measurement.

For the BMC the increase in the number of pending cases beyond time standards in the first quarter of 2007 is the result of the enhancement effort in the Roxbury Division, particularly quality control of statistical information in that division.

For the District Court the increase in the total pending cases outside of time standards in the first quarter of 2007 is due to the inclusion of all criminal cases filed. In the fourth quarter report for 2006 only cases in CARI were included.

CASE FLOW METRIC 4.

Trial Date Certainty
Number of Trial Date Settings, Cases Disposed of by Trial, April 1, 2008 to June 30, 2008

Court Department	Calendar Year 2008, Quarter 2						Trial Date Certainty Goal	Progress Towards Goal
	One	Two	Three	Four or More	Total Cases Disposed by Trial	% Disposed Within Two Trial Date Settings		
Boston Municipal Court								
Civil	319	15	6	2	342	97.7%	90%	Goal Achieved
Criminal	181	137	17	8	343	92.7%	90%	Goal Achieved
Sub-Total	500	152	23	10	685	95.2%	90%	Goal Achieved
District Court								
Civil	108	49	16	26	199	78.9%	90%	
Criminal	827	379	215	320	1,741	69.3%	90%	
Sub-Total	935	428	231	346	1,940	70.3%	90%	
Housing	550	115	33	16	714	93.1%	90%	Goal Achieved
Juvenile								
Civil	63	24	13	11	111	78.4%	90%	
Criminal	40	12	10	4	66	78.8%	90%	
Sub-Total	103	36	23	15	177	78.5%	90%	
Land	16	7	2	0	25	92.0%	90%	Goal Achieved
Probate and Family	51	33	8	0	92	91.3%	90%	Goal Achieved
Superior								
Civil	83	58	30	53	224	62.9%	75%	
Criminal	89	58	41	55	243	60.5%	75%	
Sub-Total	172	116	71	108	467	61.7%	75%	
Total	2,327	887	391	495	4,100	78.4%	88%	

Note: For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal.

CASE FLOW METRIC 4.

**Trial Date Certainty
Number of Trial Date Settings, Cases Disposed of by Trial, 2008 Year to Date Summary**

Court Department	% Disposed Within Two Trial Date Settings			Trial Date Certainty Goal	Progress Towards Goal
	Quarter 1	Quarter 2	Year to Date Total		
Boston Municipal Court					
Civil	95.8%	97.7%	97.0%	90%	Goal Achieved
Criminal	89.4%	92.7%	91.0%	90%	Goal Achieved
Sub-Total	91.6%	95.2%	93.6%	90%	Goal Achieved
District Court					
Civil	82.3%	78.9%	80.5%	90%	
Criminal	76.5%	69.3%	73.1%	90%	
Sub-Total	76.9%	70.3%	73.8%	90%	
Housing	93.4%	93.1%	93.3%	90%	Goal Achieved
Juvenile					
Civil	86.2%	78.4%	82.4%	90%	
Criminal	62.5%	78.8%	71.9%	90%	Improved
Sub-Total	79.3%	78.5%	78.9%	90%	
Land	100.0%	92.0%	94.9%	90%	Goal Achieved
Probate and Family	92.9%	91.3%	92.3%	90%	Goal Achieved
Superior					
Civil	59.5%	62.9%	61.1%	75%	Improved
Criminal	51.5%	60.5%	55.8%	75%	Improved
Sub-Total	55.4%	61.7%	58.4%	75%	Improved
Total	79.9%	78.4%	79.2%	88%	

Note: For case flow metric 4, the annual goal will be to have 90% of the cases that are disposed by trial actually go to trial by the second trial date setting for all departments except for the Superior Court. For the Superior Court, the annual goal will be to have 75% of the cases that are disposed by trial actually go to trial by the second trial date setting. The total trial date certainty goal was weighted by the number of trials in each department and the corresponding trial date certainty goal. "Improved" is any increase from quarter 1 to quarter 2.